

TSE

MÜŞTERİ MEMNUNİYETİ YÖNETİM SİSTEMİ BELGESİ CUSTOMER SATISFACTION MANAGEMENT SYSTEM CERTIFICATE



TÜRK STANDARLARI ENSTİTÜSÜ
bu belge ile

ORTA ANADOLU TİC. VE SAN. İŞLETMESİ
T.A.Ş.
OSMAN KAVUNCU MAH. MENSUCAT CAD.
NO:24 MELİKGAZİ -
KAYSERİ / TÜRKİYE

kuruluşunun TS ISO 10002:2018 şartlarına uygun bir MÜŞTERİ
MEMNUNİYETİ YÖNETİM SİSTEMİ'ne sahip olduğunu

Belge kapsamı Ek'te verilmiştir

Bu belge belgelendirme şartlarına
uygunluk sağlandığı sürece geçerlidir.



TÜRK STANDARLARI ENSTİTÜSÜ
TURKISH STANDARDS INSTITUTION

Kayseri Belgelendirme Müdürü
Kayseri Certification Manager

Ahmedi Mahmut Ulaş

Bu belge, Türk Standartları Enstitüsü'nün kuruluşu hakkındaki 132 sayılı kanun uyarınca verilmiştir.
This certificate is issued in accordance with the Law No. 132 establishing Turkish Standards Institution.

TURKISH STANDARDS INSTITUTION
hereby certifies that the organization

ORTA ANADOLU TİC. VE SAN. İŞLETMESİ
T.A.Ş.
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has a CUSTOMER SATISFACTION MANAGEMENT
SYSTEM which fulfills the requirements of the TS ISO
10002:2018

Scope of the certificate is given in annex

Belge No / Certificate No	MY-136/14-R18
Belge Tarihi / Date of Certificate	08.04.2021
Geçerlilik Tarihi / Valid Until	21.12.2023
Revizyon Tarihi / Date of Revision	08.04.2021
İlk Belge Tarihi / Initial Certification Date	16.12.2014

This certificate is valid provided that compliance
with the certification requirement is maintained.

TSE

MÜŞTERİ MEMNUNİYETİ YÖNETİM SİSTEMİ BELGESİ
CUSTOMER SATISFACTION MANAGEMENT SYSTEM CERTIFICATE
EK / ANNEX



Belge No / Certificate No: **MY-136/14-R18**

Belgeli Kuruluş Adı, Adresi:

Name and Address of the Certified Organization:

Belge Kapsamı:

TS ISO 10002:2018

SPOR GİYİME YÖNELİK PAMUKLU DENİM VE
GABARDİN KUMAŞ

TASARIMI VE ÜRETİMİ



Belge Tarihi / Date of Certificate: **08.04.2021**

ORTA ANADOLU TİC. VE SAN. İŞLETMESİ
T.A.Ş.
OSMAN KAVUNCU MAH. MENSUCAT CAD.
NO:24 MELİKGAZI -
KAYSERİ / TÜRKİYE

Scope of the Certificate:

TS ISO 10002:2018

DESIGN AND PRODUCTION OF

COTTON, DENIM AND FLAT FABRICS FOR
SPORTSWEAR



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

TSE has issued an IQNet recognized certificate that the organization:
ORTA ANADOLU TİC. VE SAN. İŞLETMESİ T.A.Ş.

OSMAN KAVUNCU MAH. MENSUCAT CAD. NO:24 MELİKGAZI -
KAYSERİ / TÜRKİYE

has implemented and maintains a
CUSTOMER SATISFACTION MANAGEMENT SYSTEM
which fulfills the requirements of the following standard:

TS ISO 10002:2018

Issued on: 08-04-2021

Expires on: 21-12-2023

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as
a stand-alone document

Registration Number : TR-MY-136/14-R18



Alex Stoichitoiu
President of IQNet

Ahmedi Mahmut Ulaş
Kayseri Certification Manager



IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany FCAV Brazil
FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi Oy Finland INTECO Costa Rica
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
NYCE - SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia
IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.



THE INTERNATIONAL CERTIFICATION NETWORK

Annex to IQNET Certificate Number :TR-MY-136/14-R18

Name and Address of the certified organization

ORTA ANADOLU TİC. VE SAN. İŞLETMESİ T.A.Ş.

OSMAN KAVUNCU MAH. MENSUCAT CAD. NO:24 MELİKGAZI - KAYSERİ / TÜRKİYE

Scope of the Certificate

DESIGN AND PRODUCTION OF

COTTON, DENIM AND FLAT FABRICS FOR SPORTSWEAR

This annex is only valid in connection with the above-mentioned certificate